

Wire Bridger Terms and Conditions and Privacy Policy

February 13, 2025

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By accessing or using Wirebridger.com or any Wire Bridger Services, you confirm that you are at least 18 years of age or the legal age of majority in your jurisdiction and have read, understood, and agreed to our terms and conditions under the **Terms and Conditions** section and the **Privacy Policy** section, along with any applicable laws and regulations.

ORDERS, SHIPPING AND DELIVERY

Placing an Order

1. Before making a payment, please double-check that the correct product is in your shopping cart and that all required information, including your name, shipping address, email address and phone number, is accurate. The provided name, address and phone number will be used for shipping and delivery.
2. If you order the wrong product or one that does not fit your needs, you will be responsible for all related shipping charges.
3. If incorrect information is provided when you place the order, resulting in an undeliverable shipment, you will be responsible for all related shipping charges.
4. If you encounter any issues or make an error while placing an order, please contact Wire Bridger Customer Care promptly at info@Wirebridger.com. Our team is ready to assist you and ensure a seamless and enjoyable shopping experience.
5. Wire Bridger strives to provide accurate information online. However, in the event of typographical errors, inaccuracies, or omissions, including those related to product descriptions, pricing, promotions, shipping costs, delivery schedules, or product availability, Wire Bridger reserves the right to correct such errors, update the information, and/or cancel orders at any time without prior notice. Wire Bridger is not obligated to honour incorrect pricing or accept returns resulting from such errors. Additionally, Wire Bridger reserves the right to approve or decline any order at its sole discretion without providing a reason. If an order is cancelled or declined, a full refund will be issued to the original payment method within 5 business days.
6. By placing an order, you, the purchaser/owner, confirm that the products are not for intended for resale and you acknowledge that you have read and agree to all policies, terms, and conditions outlined on this Website, which may be subject to change at any time without additional notice.

Shipping Charges

1. Shipping charges will be automatically calculated at checkout.
2. For product that qualifies for our “Free Shipping” promotion, the shipping charge is displayed as “Free” at checkout.
3. If you live outside of Canada or the United States of America (USA), please contact Wire Bridger Customer Care at info@Wirebridger.com for a customized shipping quote.
4. Wire Bridger does not deliver to NT, NU, YT, and PO Box addresses.

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5. Wire Bridger does not deliver to areas where the postal codes start with A0K, A0P, A0R, A2V, G0G, G4T, J0M, K0H, R0B, T0P, T0V, V0T, V0L, V0V, V0W, X0A, X0B, X0C, X0G, X0E, X1A, Y0A, Y0B, and Y1A.
6. Wire Bridger does not deliver to AK, HI, PR, GU, AS, VI, MP, FPO, APO, and PO Box addresses.
7. Certain addresses or locations may be outside the reach of our Shipping Carrier. If you encounter an issue while placing an order, please contact Wire Bridger Customer Care at info@Wirebridger.com for assistance.

Sales Tax

Your online order is subject to applicable federal, provincial or state sales taxes where delivery is made.

Optional Comprehensive Shipping Insurance

Your order includes basic insurance provided by the Shipping Carrier. If you wish to add optional comprehensive shipping insurance, please contact Wire Bridger Customer Care at info@Wirebridger.com for a customized shipping quote detailing the comprehensive coverage options.

Tax-Exempt Policy for Deliveries to Reserves in Canada

If you are eligible for tax-exempt as an Indigenous individual or an organization who holds a valid Certificate of Indian Status (Status Card) issued by Indigenous Services Canada, with a delivery address to a reserve in Canada, please email a clear copy of your valid Status Card immediately to Wire Bridger Customer Care at info@Wirebridger.com with the subject line: “*Tax-Exempt*” after placing the order and include the order number. Upon receiving your email, our team will verify your documentation and shipping address within 2 to 3 business days and once verified, Wire Bridger will ship the order and issue a refund for the applicable tax portion within 7 business days after verification confirmation.

Please note that orders shipped to non-reserve addresses are not eligible for tax exemption. In some cases, the GST may not be exempt depending on federal regulations. Orders without proper documentation or verification will not be processed as tax-exempt.

This policy complies with the federal guidelines established by the Canada Revenue Agency (CRA) and relevant provincial tax regulations. Wire Bridger reserves the right to modify this policy as necessary to remain aligned with changes in tax laws.

Tax-Exempt Policy for Deliveries to the USA

If you are eligible for tax-exempt as a tax-exempt organization or individual in the USA who holds a valid tax-exemption certificate at the time of purchase, please email a clear

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copy of your valid tax-exemption certificate immediately to Wire Bridger Customer Care at info@Wirebridger.com with the subject line: "Tax-Exempt" after placing the order and include the order number. Upon receiving your email, our team will verify your documentation and shipping address within 2 to 3 business days and once verified, Wire Bridger will ship the order and issue a refund for the applicable tax portion within 7 business days after verification confirmation.

This policy complies with federal and state laws, and tax-exempt status is subject to verification based on the delivery location within the USA. Wire Bridger reserves the right to modify this policy as necessary to remain aligned with changes in tax laws.

Accepted Payment Methods

The following payment methods are available for use:

- Visa
- Mastercard
- American Express
- Visa, Mastercard or American Express prepaid credit or gift cards
- Wire Bridger Credit Voucher

Shipping and Delivery Estimates

When you place an order online and if you pay by credit card, Wire Bridger will authorize your credit card to ensure sufficient credit is available and your card will be charged within 24 hours. In-stock orders are typically shipped within 1 to 3 business days after payment is received by Wire Bridger, unless otherwise specified. You take title to the products at the time of shipment. If you order multiple items for delivery to different locations, you may receive multiple shipment notices and each shipment may have a separate tracking number. Delivery of in-stock items may take 3 to 14 business days depending on your destination and the Shipping Carrier. For priority orders, additional charges will apply and please allow 2 to 7 business days for delivery. Additional handling time may apply for pre-orders. Expected or estimated delivery dates are estimates only, and Wire Bridger is not responsible for delays in transit time. If your shipment has not been fulfilled or shipped within 10 days of placing your order, please contact Wire Bridger Customer Care at info@Wirebridger.com for assistance.

Delays Due to Unforeseen Circumstances

In the event of delays caused by unforeseen circumstances beyond our control, please be assured that Wire Bridger will make every effort to process your orders as quickly as possible.

Tracking Orders

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After placing an order, you will receive an email confirmation with your order details. Once your order is shipped, you will be provided with tracking information, including your order number, the Shipping Carrier's information, and the package tracking number.

At Time of Delivery

All products have been carefully inspected to be in perfect condition before leaving our warehouse and all orders are insured through the Shipping Carrier. Upon receiving your shipment:

1. Count all packages and compare with the quantity stated on the delivery receipt before signing.
2. Inspect your package for any obvious damage.
3. If the package is damaged, please take relevant photos for record and carefully open the package and inspect the product. Please send the photos to Wire Bridger Customer Care at info@Wirebridger.com so that we can assist you in resolving the issue with the Shipping Carrier.
 - ◆ For minor and cosmetic damages, take note of the damages on the delivery receipt and ask for a damage claim form directly from the Shipping Carrier. However, please note that minor damages that do not compromise the operation of the product or the Warranty are specifically excluded under all shipping insurance.
 - ◆ In the rare event of significant damage to your package, please email Wire Bridger Customer Care at info@Wirebridger.com immediately with the subject line: "*Damaged Package*". All claims for damaged packages must be reported within 2 calendar days of delivery. Please include a detailed description of the issue, your order number, and clear photos and short videos to illustrate the issue. Providing photos and videos of the product, order number, tracking number, packaging, and external labels will greatly speed up our resolution process. We will make every effort to assist you promptly.

Inaccurate Order or Order Issue

If you have received a wrong item, have an issue with the order or noticed any missing accessories, please email Wire Bridger Customer Care at info@Wirebridger.com immediately with the subject line: "*Order Issue*". All claims for order issue must be reported within 2 calendar days of delivery. Please include a detailed description of the issue, your order number, and clear photos and short videos to illustrate the issue. Providing photos and videos of the product, order number, tracking number, packaging, and external labels will greatly speed up our resolution process. We will make every effort to assist you promptly.

Undeliverable or Refused Shipment

Any shipment that cannot be delivered to you for any reason beyond our control; or, any shipment that is refused upon delivery by you (unless with Wire Bridger's prior written consent), will be processed according to the terms and conditions under our

Return Policy, and you will be charged for all applicable restocking fees, handling fees, repackaging fees and related shipping charges. Please note that if your customer record is not updated, or the phone number Wire Bridger received with your order is not valid for any reason, the shipment may not be delivered but you will still be liable for all applicable restocking fees, handling fees, repackaging fees and related shipping charges.

Shipment Not Received

If your shipment has not arrived within the expected delivery timeframe, please contact Wire Bridger Customer Care at info@Wirebridger.com and provide your order number and tracking number. Our team will assist you in tracking the shipment and determining its current status. Delays or lost shipments can occur for various reasons, and Wire Bridger will make every effort to help ensure your order is delivered promptly.

Cancelling an Order Before Shipment

If you wish to cancel your order within 1 hour of placing the order, please get in touch with Wire Bridger Customer Care via email at info@Wirebridger.com and provide your order details, including the order number, recipient name, phone number, email address, and delivery address to ensure timely cancellation. Wire Bridger may be able to cancel the order and stop the shipment and arrange for a full refund to the original payment method. Changes or cancellation of an order cannot be guaranteed until you receive the cancellation confirmation from Wire Bridger Customer Care team.

Cancelling an Order After Shipment

If you wish to cancel your order after it has been shipped, a **15% handling fee** and all associated shipping charges for the package to and from our warehouse will apply. Please be aware that cancellations after shipment are not always successful. If the package is successfully recalled by the Shipping Carrier and returned to our warehouse, a refund will be processed within 5 business days, minus the handling fee and all applicable shipping charges. Order changes or cancellations are not guaranteed until you receive a confirmation from our Customer Care team.

EXCHANGE, RETURN AND REFUND

Exchanges, returns, and refunds are subject to our terms and conditions. Wire Bridger encourages you to review our policies prior to purchasing our products.

Exchange Policy

You may request an exchange within 30 days of delivery if you receive an incorrect product or one that does not match your order description, and Wire Bridger will cover all related shipping charges. To ensure a smooth process for your exchange, please make sure your exchange meets the following criteria:

The product must remain unmodified, never installed, assembled, or disassembled; and it must be in brand-new and unused condition, with all original tags and labels intact; and including all packaged accessories, instructions and manuals. Additionally, the item must

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be returned in its original packaging, without any marks, writing, or non-original labels on either the product or its packaging.

Return Policy

You can request a return for any reason within 30 days of delivery. To ensure a smooth process for your return, please make sure your return meets the following criteria:

The product must remain unmodified, never installed, assembled, or disassembled; and it must be in brand-new and unused condition, with all original tags and labels intact; and including all packaged accessories, instructions and manuals. Additionally, the item must be returned in its original packaging, without any marks, writing, or non-original labels on either the product or its packaging.

Non-Returnable Items

The following products are ineligible for exchange or return:

- ◆ Final Sale items
- ◆ Open Box items
- ◆ Customized products
- ◆ Non-Returnable items
- ◆ Bundled discount sets (unless the entire set is returned)
- ◆ Items exceeding the 30-day return window
- ◆ Items that have been used or damaged
- ◆ Products not purchased directly from Wire Bridger

How to Exchange or Return an Item

You can contact Wire Bridger Customer Care via email at info@Wirebridger.com with a detailed description of the reason for the Exchange or Return, and upon approval, Wire Bridger will provide you with an approved Return Merchandise Authorization (RMA) Number and a prepaid return shipping label (by us in the case of an Exchange, and by you in the case of a Return) within 5 business days with instructions on how to properly package your shipment with the paperwork and return to us. You are required to coordinate with the Shipping Carrier to arrange for drop off or pick up of the returned shipment. Wire Bridger will not cover any costs for self-returns without an approved RMA.

What to Expect

Once the product is returned to our warehouse, our team will inspect it.

For an approved Exchange, if the product is in brand new and perfect condition with no mark on the box, as described under **Exchange Policy**, after the inspection process, Wire Bridger will send you the correct product as an exchange within 7 business days after your package is received, and you will receive tracking information including your order number, the Shipping Carrier's information, and package tracking number for the shipment.

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For an approved Return, if the product is in brand new and perfect condition with no mark on the box, as described under **Return Policy**, Wire Bridger will issue a refund within 7 business days. Due to the inspection process and shipping time, please allow 10 business days for your credit (minus all applicable restocking fees, handling fees, repackaging fees and related shipping charges) to appear in your account after your return is received.

Unacceptable Exchanges or Returns

Wire Bridger suggests you not to send back any used or damaged item as exchange, return and refund will be refused unless the product and the package are in perfect and brand new condition.

If the product shows signs of use, installation, assembly, disassembly, damage, or wear, or is outside the 30-day return window, Wire Bridger reserves the right, at its sole discretion, to apply additional deductions from the refund amount. These may include restocking fees, handling fees, repackaging fees, and any related shipping charges. In such instances, if you disagree with the refund amount offered by Wire Bridger, you have the option to arrange or cover the shipping costs to have the product returned to your original shipping address.

Refund Policy

Refunds are processed exclusively through the original payment method. Depending on your credit card provider and financial institution, it may take up to 10 business days for the refund to appear in your account. If the original payment method is no longer accessible, Wire Bridger can provide a credit voucher for the equivalent refund amount to be used within 1 year from the issue date.

Shipping Charges from the Original Order

Shipping charges to the original delivery address are non-refundable. For returns made under the "Free Shipping" promotion, the shipping costs incurred by Wire Bridger for the initial delivery will be deducted from the refund amount.

Restocking Fee

A 30% restocking fee will be deducted from the refund amount.

Return Shipping Charges

The return shipping charges to Wire Bridger will be deducted from the refund amount.

Repackaging Fee

A \$10 repackaging fee per item will be deducted from the refund amount if the product is not received by Wire Bridger in its original packaging, without any marks, writing, or non-original labels on either the product or its packaging.

Defective Product

Please thoroughly inspect your product upon receipt and before installation. If a defect is identified at the time of installation, the qualified professional should contact Wire Bridger

Customer Care at 1 (833) 889-9473 on your behalf while on-site. Our team will assist in diagnosing the issue and provide additional technical info. If the issue cannot be resolved and the product is confirmed to be defective, Wire Bridger will honour its commitment by issuing a Replacement Authorization Number and offering a replacement product at no cost to you within 30 days from the delivery date. Detailed instructions will be provided in a follow-up email from our Customer Care team. Claims for defective products may still be eligible for coverage under the Warranty if reported after 30 days from the delivery date.

LIMITED WARRANTY

Limited Lifetime Warranty Policy

Wire Bridger products are manufactured to the highest standards of quality and workmanship. Wire Bridger's Limited Lifetime Warranty ("Warranty") covers defects in materials or workmanship for products purchased from authorized Wire Bridger sellers and installed by qualified professionals, in compliance with all applicable legislations, building codes, permits, requirements and standard trade practices. The installation must adhere to Wire Bridger's installation and operation instructions as well as the Owner's Manual, and the purchaser/owner must follow Wire Bridger's proper maintenance guidelines under normal use and conditions. This Warranty is subject to other provisions, conditions, limitations, and exclusions outlined on our website and may be updated at any time.

- ◆ Free replacement part to replace the defective part ◆
- ◆ Free replacement unit to replace the defective unit ◆

To qualify for Wire Bridger's Limited Lifetime Warranty, all of the following steps must be completed:

1. The purchaser/owner has to purchase the product online or from one of our authorized sellers; and
2. The purchaser/owner has to have the product installed by qualified professionals, in compliance with all applicable legislations, building codes, permits, requirements and standard trade practices.

The purchaser/owner shall assume full responsibility and risk for the safe and proper installation in compliance with all applicable legislations, building codes, permits, requirements and standard trade practices.

Failure to complete any of the required steps may result in the Warranty being voided.

Warranty Commencement Date

The commencement date begins on the date of purchase for the original purchaser/owner.

Warranty Period

Wire Bridger's Warranty Period is contingent upon whether the product is professionally installed at a residential or commercial property with designated zoning. One of the applicable scenarios will apply:

- If the product is professionally installed at a residential property with designated zoning, Wire Bridger products are warranted for as long as the original consumer purchaser owns the home in which the product was first installed, from the original date of purchase.
- If the product is professionally installed at a commercial property with designated zoning, Wire Bridger products are warranted for a period of 5 years from the original date of purchase.

Wire Bridger Limited Lifetime Warranty is non-transferable and serves as Wire Bridger's sole written warranty.

Warranty Period shall run concurrently, and only one of the applicable scenarios shall apply to the product. In the event of a claim, the applicable warranty terms and conditions shall govern, and no additional or separate warranties shall be invoked.

This Limited Warranty is valid only when the product is used for its intended purpose and under normal use and conditions. For a detailed list of exclusions, please refer to the ***Exclusions to Warranty Coverage*** section.

Installation by Qualified Professionals

To be eligible for Wire Bridger's Warranty Program, it is the responsibility of the purchaser/owner that the products shall be installed by qualified professionals, in compliance with all applicable legislations, building codes, permits, requirements and standard trade practices, at the expense of the purchaser/owner. The installation must also adhere to Wire Bridger's installation and operation instructions and the Owner's Manual. The purchaser/owner is responsible for verifying that the professionals possess the appropriate qualifications and certifications to carry out the installation.

Exclusions to Warranty Coverage

Wire Bridger is not liable for improper installation, operation, or maintenance of the product, and any installation and assembly shall only be performed by qualified professionals. It is the responsibility of the purchaser/owner to ensure that the product complies with all applicable legislations, regulations, and codes, and is suitable for its intended use and operation at the installation location. Wire Bridger makes no guarantees or representations regarding the suitability of any product for a specific purpose. Any damage caused by failure to use, install, or maintain the product in accordance with our recommendations will void the Warranty.

The following is a non-exhaustive list of exclusions, which may be subject to change at any time:

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1. Products that are installed outside of Canada or the United States of America, unless with the prior written approval of Wire Bridger.
2. All labour, supplies, materials, and associated costs, including but not limited to diagnosis, lodging, transportation, shipping, receiving, handling, removal, installation, and disposal related to replacing defective parts, are the responsibility of the purchaser/owner and are expressly excluded from coverage under the Warranty.
3. Failure, damage or repairs due to faulty installation, misapplication, abuse, improper servicing, unauthorized alteration, improper operation, or poor maintenance.
4. Failure due to voltage conditions, blown fuses, open circuit breakers, or damages due to the inadequacy or interruption of electrical service.
5. Failure or damage due to any external perils, such as floods, winds, fires, storms, lightning, accidents, broken water pipes, frozen water pipes, electrical surges, input power with over or under voltage, corrosive environments, or other conditions beyond the control of Wire Bridger.
6. Parts not supplied or designated by Wire Bridger, or damages resulting from their use.
7. Electricity or fuel costs, or increases in electricity or fuel costs from any reason whatsoever, including additional or unusual use of supplemental electric heat.
8. Any direct, indirect, special, incidental, or consequential property or commercial damage of any nature whatsoever, as permitted by law.
9. Products operated in unoccupied structures or used for purposes other than their intended use.
10. Products that have been removed from the place it was originally installed and being reinstalled at another location.
11. Failure due to incompatible parts, alterations, modifications or improper applications.
12. Failure due to the use of unauthorized parts, supplies or add-on components that are not supplied by or approved for use by Wire Bridger.
13. Failure resulting from moisture, air, dust, sand, dirt, or similar elements entering the product due to improper handling of parts or components during installation.
14. Failure due to mismatching, inaccurate product selection, under sizing, oversizing, improper installation or misuse.
15. Normal wear and tear and/or consumable items, such as batteries, filters, lubricants, refrigerant, seals, fuses, paint, coating, and cosmetic damage.

Warranty Claim Procedure

To file a Warranty Claim, the purchaser/owner must first report the issue to Wire Bridger before the Warranty expiry date by emailing Wire Bridger Customer Care at info@Wirebridger.com with the subject line: "*Warranty Claim*" and include a description of the issue with the proof of purchase of product from us or from an authorized seller. Wire Bridger may request photos, videos and other diagnostic information prior to it processing the Warranty Claim.

Upon receiving the email, Wire Bridger's Customer Care team will contact the purchaser/owner within 2 to 5 business days with a response. If the issue is covered by

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our Warranty, the purchaser/owner will receive an email with the approval for replacement parts or unit under Warranty. The purchaser/owner is responsible for the process and costs of shipping and returning the defective part or unit to Wire Bridger for replacement under the Warranty. Upon receiving the defective parts or unit, Wire Bridger will furnish replacement parts or unit to the purchaser/owner, without any charge if it determines that the parts or the unit have failed due to defects in materials or workmanship under normal use and conditions, and following proper maintenance guidelines. Any associated shipping costs for the replacement parts may be covered at Wire Bridger's expense, at its sole discretion and determination.

Limitations of Warranties

All implied warranties, terms, and conditions (including those of merchantability and fitness for a specific purpose) are limited to the duration of this Limited Warranty, as permitted by law. The express warranties provided are exclusive and cannot be modified, extended, or altered by any entity, person, or other party.

Indemnity

Wire Bridger, along with its subsidiaries, affiliates, dealers, suppliers, contractors, subcontractors, employees, agents, successors, and/or assigns, shall not be held liable, whether in contract, tort (including negligence or strict liability), or otherwise, for any damages to other property or equipment, loss of profits or revenue, loss of equipment usage or power systems, capital costs, costs for purchased or replacement power, costs for temporary equipment (including additional expenses for utilizing existing facilities), claims made by third parties against the claimant, or any direct, indirect, special, incidental, or consequential damages of any kind. All warranties expressly exclude any incidental and/or consequential damages.

The remedies provided to the purchaser/owner are the sole and exclusive remedies for any failure by Wire Bridger to fulfill its obligations, and Wire Bridger's liability regarding any claims related to the sale or use of the products under this Warranty, or any associated actions, including manufacturing, performance, delivery, resale, or use of the products, whether based on contract, tort (including negligence or strict liability), or otherwise, shall not exceed the purchase price of the products or parts in question. Correction of any nonconformity in the manner and timeframe specified constitutes full discharge of Wire Bridger's liabilities, regardless of whether the claims are based on contract, tort (including negligence or strict liability), or any other legal theory related to or arising from the products provided under these Terms.

No individual or entity is authorized to alter the terms and conditions of this Warranty agreement or to create additional obligations or liabilities for any party involved.

These Warranty terms supersede all prior agreements and represents the complete, final, and exclusive understanding between the parties regarding its subject matter. Any previous negotiations, representations, or promises, whether oral or written, are considered fully integrated into these terms.

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If any provision of this Warranty is deemed invalid or unenforceable for any reason, that provision shall be severed, and the remainder of the terms shall remain in full force and effect.

This Warranty grants you specific legal rights, and you may have additional rights that vary by jurisdiction, and some limitations or exclusions herein may not apply to you.

TERMS AND CONDITIONS

Last updated: January 1, 2025

By accessing or using Wirebridger.com or any Wire Bridger Services, you confirm that you are at least 18 years of age or the legal age of majority in your jurisdiction and have read, understood, and agreed to our terms and conditions under the **Terms and Conditions** section and the **Privacy Policy** section, along with any applicable laws and regulations.

AGE REQUIREMENT

You confirm that you are at least 18 years of age or the legal age of majority in your jurisdiction. If you are under 18 years old, you must have the consent of a parent or legal guardian to use the Website. Wire Bridger reserves the right to request proof of age at any time and may suspend or terminate your access if you do not meet the age requirements.

PLEASE READ THESE TERMS CAREFULLY

Please carefully review these terms and conditions, in conjunction with any agreement and policies posted on Wire Bridger's website ("Terms"), as they apply whenever you visit or shop on Wirebridger.com ("Website"), use its products or services, access its mobile applications, or utilize software provided by Wire Bridger in connection with any of these activities (collectively referred to as "Wire Bridger Services"). These Terms between you ("you", "your", "purchaser/owner", "user", or any applicable variation) and Wire Bridger, along with its subsidiaries, affiliates, employees, agents, successors, and/or assigns ("Wire Bridger", "we", "us", or "our"), (individually the "party" and collectively the "parties" to these Terms), constitute a legally binding agreement. These Terms, along with any documents expressly referenced and other policies posted by Wire Bridger on the Website, govern your access to and use of our Website, Wirebridger.com and any Wire Bridger Services. By accessing or using Wirebridger.com or any Wire Bridger Services, you confirm, on behalf of yourself, your household members, and anyone using Wire Bridger Services through your account, that you have read, understood, and agreed to these Terms, along with any applicable laws and regulations. If you do not agree to these Terms or are unable to comply with them, you must immediately cease using our Website and Wire Bridger Services.

When you use a Wire Bridger Service (such as Your Account, videos, media library, or

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applications), you will also be bound by the guidelines, terms, and agreements specific to that Service ("Service Terms"). In the event of any conflict between these Terms and the Service Terms, these Terms will take precedence.

Wire Bridger reserves the right, but not the obligation, to monitor the content and usage of this Website to ensure compliance with these Terms and any legislations and regulations. Wire Bridger may refuse or restrict your access to the Website and have the right to edit, decline to post, or remove any material submitted or posted. This includes content deemed to have violated the Terms of this Website, at Wire Bridger's sole discretion.

Your access to the Website may occasionally be interrupted due to various factors, such as equipment malfunctions, scheduled updates, or maintenance. Wire Bridger reserves the right to modify, suspend, or discontinue your access to the Website, or any portion of it, at any time, for any reason, at our sole discretion, and without prior notice. We will not be held liable for any unavailability of the Website, whether in part or in full, for any duration or at any time.

Certain websites may have additional terms and conditions governing their use or may require you to enter into a written agreement with us, such as an End User Licence Agreement. Any terms outlined in a separate written agreement or additional posted terms specific to a website will be incorporated into these Terms and become part of your agreement with us. In the event of a conflict, the provisions of the written agreement will take precedence, followed by the additional posted terms, and finally, these Terms.

REVISIONS TO TERMS

Wire Bridger reserves the right to modify these Terms at its sole discretion at any time. It is your responsibility to review any updates, changes, modifications, or additions and your continued use of Wire Bridger Services after modifications are posted constitutes your acceptance of the revised Terms. Such changes will take effect immediately, which may be provided through various means, including posting on the Website, web application updates, push notifications, or emails.

These Terms will remain in effect as long as you access or use the Website and any Wire Bridger Services, or until terminated in accordance with these Terms. We may, at any time: (i) suspend, withdraw, discontinue, modify, or terminate the website entirely, or (ii) suspend, withdraw, discontinue, modify, or terminate these Terms and your rights to access or use the website, particularly if we determine that you have restricted or inhibited another user's access or have otherwise violated these Terms.

Upon termination of these Terms, your authorization to use the website will automatically end, and you must immediately destroy any materials you have downloaded or printed.

ELECTRONIC COMMUNICATIONS

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When you use Wire Bridger Services or send emails, text messages, and other communications from your desktop or mobile device to us, you are communicating with us electronically. You consent to receiving electronic communications from us, including emails, texts, mobile push notifications, or messages on this site and through other Wire Bridger Services. You may retain copies of these communications for your records. You agree that all agreements, notices, disclosures, and other communications we send to you electronically fulfill any legal requirement for such communications to be in writing.

INTERACTIONS WITH WIRE BRIDGER

At Wire Bridger, we prioritize providing our employees with a safe and respectful working environment; and we expect our customers to treat all Wire Bridger employees with dignity and respect. Engaging in obscene, threatening, defamatory, or otherwise harmful language during interactions with our employees is a violation of our Terms. If we determine that you have subjected our employees to inappropriate language or behavior, we will take appropriate measures to address the situation, including, but not limited to, blocking your ability to communicate with Wire Bridger or closing your account.

ACCOUNT REGISTRATION

Registration for an account on the Website is not mandatory to access or use the Website, however, to use certain Wire Bridger Services, you may need to create a Wire Bridger account and be logged in, with a valid payment method associated with your account. An account will be created for you as a Registered User, and you will receive a username and password for accessing your account. You are fully responsible for keeping your account and password confidential, restricting access to your account, and accepting responsibility for all activities that occur under your account or password. You must ensure that all individuals who access or use the Website through your Account are informed of and comply with these Terms. You are also responsible for canceling your Account, which you may do at any time in accordance with these Terms. You agree not to disclose, sell, assign, or transfer, or offer to sell, assign, or transfer your username, password, or account to any third party or permit any third party to use your credentials without prior written consent from us. Wire Bridger reserves the right to suspend or terminate your account at any time, including but not limited to instances where you breach any Terms, provide inaccurate or incomplete information during registration, or engage in activities that could result in financial loss or legal liabilities for you, other Registered Users, or Wire Bridger. Wire Bridger is not responsible for any damages arising from your failure to protect your account information. Wire Bridger reserves the right to deny the creation of an account, refuse registration, service, terminate accounts, revoke your rights to use Wire Bridger Services, remove or edit content, or cancel orders at its sole discretion. You agree not to register for the Website if you are a competitor of Wire Bridger or intend to monitor the Website's functionality or engage in any other competitive activity. You agree to immediately notify Wire Bridger of any unauthorized access or use of your username, password, or Account, or any other security breach.

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If there is an issue with charging your selected payment method, we may charge any other valid payment method linked to your account. You can manage your payment options by visiting [Your Account](#).

REVIEWS, COMMENTS, COMMUNICATIONS, AND OTHER CONTENT

You may post reviews, comments, photos, videos, and other content; send communications; and submit suggestions, ideas, comments, questions, or other information, provided the content is not illegal, obscene, threatening, defamatory, invasive of privacy, infringing on intellectual property rights (including publicity rights), or otherwise harmful to third parties or objectionable. You agree not to submit any false, misrepresented, or misleading information to the Website. Additionally, the content must not contain software viruses, political campaigning, commercial solicitation, chain letters, mass mailings, or any form of spam or unsolicited commercial electronic messages. You agree not to use the Website or its content to harass, harm, abuse, insult, defame, intimidate, or discriminate against others based on gender, sexual orientation, race, ethnicity, age, national origin, or disability. You may not use a false email address, impersonate any person or entity, or otherwise mislead others about the origin of the content. Wire Bridger reserves the right (but not the obligation) to remove or edit such content, though it does not regularly review posted content.

By posting content or submitting material, unless otherwise indicated, you grant Wire Bridger a non-exclusive, royalty-free, perpetual, irrevocable, and fully sublicensable right to use, reproduce, modify, adapt, publish, perform, translate, create derivative works from, distribute, and display such content worldwide in any media. You also grant Wire Bridger and its sublicensees the right to use the name you submit in connection with the content, if they choose. You represent and warrant that you own or control all rights to the content you post, that the content is accurate, that its use does not violate this policy or cause harm to any person or entity, and that you will indemnify Wire Bridger for any claims arising from the content you provide. Wire Bridger has the right, but not the obligation, to monitor, edit, or remove any activity or content. Wire Bridger assumes no responsibility or liability for any content posted by you or any third party.

ACCESS AND LICENCE

Subject to your compliance with these Terms and any applicable Service Terms, and the payment of any applicable fees, Wire Bridger or its content providers grant you a limited, non-exclusive, non-transferable, non-sublicensable licence to access and use the Wire Bridger Services for personal and non-commercial purposes. This licence does not permit the resale or commercial use of any Wire Bridger Services or its content; the collection or use of product listings, descriptions, or pricing; derivative use of any Wire Bridger Services or its content; downloading, copying, or using account information for third-party benefit; or

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the use of data mining, robots, or similar data-gathering tools. You may not use any output from the Wire Bridger Services to develop machine learning models or related technology.

Your access to or use of the Website does not grant you any ownership rights in the content, code, data, or other materials found on the Website.

Wire Bridger explicitly reserves all rights not expressly granted to you under these Terms. We retain the right to take appropriate legal action, including but not limited to referral to law enforcement, for any unlawful or unauthorized use of the Website.

All rights not expressly granted to you in these Terms or any Service Terms are reserved by Wire Bridger or its licensors, suppliers, publishers, rights holders, or other content providers. No part of any Wire Bridger Services may be reproduced, duplicated, copied, sold, resold, visited, or otherwise exploited for commercial purposes without the express written consent of Wire Bridger. You may not frame or use framing techniques to enclose any Wire Bridger trademarks, logos, or other proprietary information (including images, text, page layout, or forms) without Wire Bridger's written consent. The use of any meta tags or hidden text utilizing Wire Bridger's name or trademarks is also prohibited without express written consent. You may not misuse the Wire Bridger Services and may only use them as permitted by law. The licences granted by Wire Bridger will terminate if you fail to comply with these Terms or any Service Terms.

You agree not to:

- Use another user's account without their explicit permission, nor solicit, collect, or use the login credentials of other users.
- Sell, transfer, license, or assign your account, username, or any associated account rights.
- Circumvent, disable, or interfere with any security-related features of the website or features designed to prevent unauthorized use or copying of materials.
- Engage in activities that disrupt or interfere with the website, including transmitting malicious code such as viruses, spyware, or malware.
- Inject content or code that alters the display or functionality of the website in a user's browser or device.
- Modify or alter any part of the website without permission.
- Use automated systems (such as robots, spiders, offline readers) that send excessive request messages to our servers beyond what a human can reasonably produce using a standard web browser.
- Scrape, embed, frame, or hotlink any part of the website, including documents, text, images, or code.
- Access or attempt to access any Wire Bridger Services or website functionality through unauthorized means other than the provided interfaces.
- Use Wire Bridger Services or the website for any unlawful or unauthorized purpose.

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Failure to comply with these terms may result in account suspension, termination, or legal action as deemed necessary.

CONTENT OWNERSHIP AND LICENCE GRANT BY YOU

You acknowledge that you will not receive compensation for Wire Bridger's use of your content. You grant Wire Bridger a non-exclusive, royalty-free, perpetual, revocable, and fully sublicensable licence to use, reproduce, modify, adapt, publish, translate, create derivative works from, distribute, and display your content worldwide in any media. This licence also includes the right to use the name and social media profile associated with your content. "Content" refers to any photographs, text, graphics, videos, audio, illustrations, or other materials, including metadata or location information, provided by you or accessed through your social media platforms.

You represent and warrant that you own or have rights to the content you provide, that the content is accurate, and that its use will not harm any person or entity. You agree to indemnify Wire Bridger against any claims arising from the content you provide. Wire Bridger assumes no responsibility or liability for your content.

If you wish for Wire Bridger to stop using your content, please provide a detailed description of the issue to Wire Bridger Customer Care at info@Wirebridger.com with the subject line: "*Infringement of Rights*" and we will remove the content within 30 business days.

TRADEMARKS

Graphics, logos, page headers, button icons, scripts, and service names available through any Wire Bridger Service are trademarks or trade dress of Wire Bridger or its affiliates, in Canada and other countries. These may not be used in connection with any product or service not offered by Wire Bridger or its affiliates, in any manner likely to cause confusion among customers, or in any way that disparages or discredits Wire Bridger or its affiliates. All other trademarks not owned by Wire Bridger or its affiliates that appear in any Wire Bridger Service are the property of their respective owners, who may or may not be affiliated with, connected to, or sponsored by Wire Bridger or its affiliates.

COPYRIGHT

All content, and the compilation of all content, provided through any Wire Bridger Services, such as text, graphics, logos, button icons, images, audio clips, digital downloads, data compilations, and software, is the property of Wire Bridger or its content providers and is protected by Canadian and international copyright laws.

RISK OF LOSS

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All purchases of physical items from Wire Bridger are governed by a shipment contract. This means that the risk of loss and title for the items pass to you when we deliver them to the Shipping Carrier, or if the items are crossing an international border, when they clear customs in Canada.

EXCHANGES, RETURNS, REFUNDS, AND TITLE

Wire Bridger does not take title to returned items until they arrive at our warehouse. Please refer to our ***Exchanges, Returns and Refund*** sections for more details.

PRODUCT DESCRIPTIONS

Wire Bridger strives to provide accurate information, however, we do not guarantee that product descriptions or other content on any Wire Bridger Services are accurate, complete, reliable, current, or error-free. If a product offered by Wire Bridger does not match its description, your only remedy is to return it in brand new and unused condition, unless applicable laws in your province of residence provide you with other rights or remedies. Product descriptions are subject to change at any time without notice.

PRICING

"List Price" refers to the suggested retail price of a product. We may not be able to confirm the price of an item until you place an order. Despite our best efforts, a small number of items on the Website may be mispriced. If the correct price of an item sold by Wire Bridger is higher than the stated price, at our discretion, we may contact you before shipping, or cancel your order and notify you of the cancellation. Product pricing is subject to change at any time without notice.

COUPON POLICY

Wire Bridger regularly shares coupon codes with our newsletter subscribers and are delighted to see more customers joining our mailing list. You can subscribe to our emails to receive the latest coupons and sales notifications promptly.

Wire Bridger reserves the right to modify, refuse, or terminate any coupon or promotion at its sole discretion and without prior notice.

By redeeming our coupons, you agree to our terms and guidelines:

- **Usage Restriction** Wire Bridger coupons are valid only for purchases made on www.Wirebridger.com.
- **Eligibility Conditions** Discounts typically require meeting conditions such as minimum order value, selected items, or quantity thresholds. Sales taxes are

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calculated based on the amount paid and not considered part of the order value for coupons with minimum spend requirements.

- **Expiration** Expired coupons are not accepted. Coupons expire at 11:59:59 PM Eastern Standard Time (EST) on their stated expiration date.
- **Non-Monetary Value** Coupon codes have no cash value. If you initiate a return, only the amount paid will be refunded.
- **Verification Before Purchase** Ensure the discount is applied before placing your order. By completing your order, you agree to the final price and cannot request reimbursement for a missed coupon or discount after payment.
- **No Retroactive Application** Coupons cannot be applied to past purchases or orders placed before a promotion begins.
- **Single Use** Coupons are generally valid for one-time use per account unless stated otherwise. If payment fails due to system issues, please contact Wire Bridger Customer Care at info@Wirebridger.com for assistance.
- **One Coupon Per Order** Typically, only one coupon code can be applied per order.
- **Third-Party Listings** We routinely deactivate outdated coupon codes. Third-party coupon sites may not always reflect the latest information so all discounts are subject to final confirmation by Wire Bridger.

For questions about this policy or payment inquiries, please contact Wire Bridger Customer Care at info@Wirebridger.com for assistance.

WIRE BRIDGER'S RIGHTS

Wire Bridger provides this Website for use exclusively by individuals located in Canada, and we do not guarantee that the Website, its content or any Wire Bridger Services are accessible or suitable for use outside of Canada. If you choose to access the Website from outside Canada, you are solely responsible for ensuring compliance with applicable local laws.

Wire Bridger reserves the right to restrict access to or sales of products or services through the Website to certain individuals, geographic regions, or jurisdictions.

Wire Bridger reserves the right to modify, change prices, suspend, or discontinue any products or services at any time without prior notice or obligation. Wire Bridger is not liable to you or any third party for such modifications, price changes, suspensions, or discontinuations. Additionally, Wire Bridger reserves the right to refuse any order placed through the Website. Product descriptions, features, specifications, and pricing are subject to change at Wire Bridger's sole discretion without prior notice or obligation.

APP PERMISSIONS

When you use apps created by Wire Bridger, you may grant certain permissions to us for your device, and most mobile devices provide you with information about these permissions.

PRIVACY

Please review our ***Privacy Notice***, which also governs your use of Wire Bridger Services.

SANCTIONS AND EXPORT POLICY

You may not use any Wire Bridger Services if you are subject to sanctions imposed by the government of the country where you are accessing Wire Bridger Services. You are required to comply with all applicable Canadian or other export and re-export restrictions related to goods, software, technology, and services.

AFFILIATED COMPANIES AND OTHER BUSINESSES

Third parties, other than Wire Bridger, may provide services or software, and sell product lines through the Wire Bridger Services. Additionally, we offer links to the websites of affiliated companies and certain other businesses. If you access or purchase products or services from these businesses or individuals, you are accessing or buying directly from them, not from Wire Bridger. We do not examine or evaluate, nor do we warrant the offerings of, these businesses or individuals (including the content on their websites). Wire Bridger assumes no responsibility or liability for the actions, products, or content of these or any other third parties. We recommend that you carefully review their respective privacy policies and terms and conditions.

CHILDREN ACCESSING WIRE BRIDGER SERVICES

Wire Bridger does not sell products intended for direct purchase by children under the age of majority. If you are under the age of majority in your province or territory of residence, you may use Wire Bridger Services only with the involvement of a parent or guardian.

ADDITIONAL WIRE BRIDGER SOFTWARE TERMS

The following terms ("Software Terms") apply to any software, including updates or upgrades, and related documentation provided to you in connection with Wire Bridger Services (the "Wire Bridger Software"):

Use of the Wire Bridger Software

You are permitted to use the Wire Bridger Software solely to access and use the Wire Bridger Services as provided by Wire Bridger, in accordance with these Terms and any Service Terms. You may not integrate any part of the Wire Bridger Software into other programs, combine it with other software, copy it, modify it, create derivative works, distribute, assign any rights to, or license the Wire Bridger Software, either in whole or in

part, except as necessary to exercise rights granted in these Terms or with the prior written consent of Wire Bridger. All software used within Wire Bridger Services remains the property of Wire Bridger or its software providers and is protected by Canadian and international copyright laws.

Use of Third-Party Services

When using Wire Bridger Software, you may also be using third-party services, such as a wireless carrier or mobile software provider. Your use of these services may be subject to separate policies, terms of use, and fees imposed by these third parties.

No Reverse Engineering

You are prohibited from reverse engineering, decompiling, disassembling, tampering with, or bypassing any security measures associated with the Wire Bridger Software, either in whole or in part.

Updates

We may provide automatic or manual updates to the Wire Bridger Software at any time, without prior notice.

Conflicts

In the event of a conflict between these Terms and any other Wire Bridger or third-party terms related to Wire Bridger Software, such as open-source licence terms, the third-party terms will take precedence over these Terms for that specific portion of the Wire Bridger Software and to the extent of the conflict.

PROCEDURE FOR NOTICE AND CLAIMS OF INFRINGEMENT OF RIGHTS

If you believe your intellectual property rights or copyright have been violated, please submit your complaint to Wire Bridger Customer Care immediately and within 24 hours of discovery at info@Wirebridger.com with the subject line: "*Infringement of Rights*". We will respond promptly to concerns from rights holders regarding alleged infringements and take appropriate action within 30 business days, including terminating repeat infringers when necessary.

Written claims of infringement of rights must include the following details:

- A physical or electronic signature of the person authorized to act on behalf of the rights holder.
- A description of the work that you believe has been infringed.
- A description of the location of the allegedly infringing material on the site.

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- Your name, address, telephone number, and email address.
- A statement asserting that you have a good-faith belief that the disputed use is not authorized by the rights holder, their agent, or the law.
- A statement confirming that the information in your notice is accurate and that you are the rights holder or authorized person to act on behalf of the rights holder.

TERMINATION

Any obligations or liabilities of the parties incurred prior to the termination date shall survive the termination of these Terms for all purposes. These Terms remain in effect until terminated by either you or Wire Bridger. You may terminate these Terms at any time by notifying Wire Bridger that you no longer wish to access or use the Website or by discontinuing your use of the Website.

Any breach or violation of these Terms may result in the termination of your access to or use of the Website. If we determine, at our sole discretion, that you have failed to comply with any provision of these Terms or suspect such failure, we may terminate your access or use without prior notice. In the event of termination, you will remain responsible for all amounts owed up to and including the date of termination.

DISCLAIMER OF WARRANTIES AND LIMITATION OF LIABILITY

You expressly agree that use of this website is at your sole risk. Wire Bridger makes no representations or warranties, either express or implied. Wire Bridger Services are offered on an "as is" and "as available" basis and Wire Bridger does not guarantee the accuracy, timeliness, accuracy, sequence, completeness, or reliability of the Wire Bridger Services, along with all information, content, materials, products, software, and other services provided through the Wire Bridger Services, its servers, or electronic communications sent from Wire Bridger will operate without interruption or errors, viruses or other harmful components.

To the fullest extent permitted by law, Wire Bridger disclaims all warranties and conditions, whether express or implied, including but not limited to implied warranties of merchantability and fitness for a particular purpose; and Wire Bridger will not be liable for damages or injuries of any kind arising from the use or inability to use any Wire Bridger Services or from any information, content, materials, products, software, or other services provided through the Wire Bridger Services, including, but not limited to direct, indirect, special, incidental, consequential, or punitive damages, unless otherwise specified in writing. Wire Bridger is not liable for errors, inaccuracies, omissions, or other defects in the information provided on this website, nor for delays, interruptions, or the untimeliness or inauthenticity of the information. Furthermore, Wire Bridger is not responsible for any third-party claims or losses, including lost profits or punitive damages; and disclaims liability for business or investment decisions based on website information and recommend seeking expert advice before making such decisions. This includes damages and injuries caused by breach of contract, negligence, or any other cause of action. You expressly acknowledge that Wire

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Bridger is not responsible for defamatory, offensive, or illegal conduct by other users or third parties, and you assume full responsibility for any resulting harm.

The laws of certain jurisdictions may not allow limitations on implied warranties or conditions, or the exclusion or limitation of certain types of damages. If these laws apply to you, you may have additional rights as some or all of the disclaimers, exclusions, or limitations may not apply; and Wire Bridger's liability is limited to the maximum extent allowed by applicable law.

LIMITATION OF CLAIMS

You agree that any claim, action, or proceeding arising out of or related to Wire Bridger, Wire Bridger Services, the Website, these Terms must be commenced within one (1) year from the date the cause of action arose, regardless of when you become aware of the claim. This limitation applies to all claims, whether in contract, tort (including negligence or strict liability), or otherwise.

To the fullest extent permitted by law, this limitation period overrides any statutory limitation period that would otherwise apply.

INDEMNIFICATION

You agree to indemnify, defend, and hold harmless Wire Bridger, along with its subsidiaries, affiliates, partners, officers, directors, agents, contractors, licensors, service providers, subcontractors, suppliers, interns, and employees, from and against any claims, demands, liabilities, or expenses, including reasonable legal and attorney's fees, arising from or related to your access to or use of the Website or Wire Bridger Services, your violation of these Terms, your failure to provide accurate, complete, and current information when using the Website or Wire Bridger Services, your misuse of the Website or Wire Bridger Services, your user-generated content, or your violation of any laws or the rights of a third party. You acknowledge that a breach of these Terms by you could result in irreparable harm to Wire Bridger, for which monetary damages would not provide an adequate remedy. In the event of an actual or threatened breach, Wire Bridger reserves the right to pursue an injunction to prevent or address the breach without the requirement to prove actual damages or post an injunction bond. Additionally, Wire Bridger may seek a decree for the specific enforcement of these Terms, along with any other remedies available.

GOVERNING LAW AND DISPUTE RESOLUTION

By using any Wire Bridger Services, all parties agree that the laws of the Province of Ontario, and the applicable laws of Canada therein, without regard to conflict of laws principles, will govern these Terms and any disputes that may arise, unless otherwise specified. The United Nations Convention on Contracts for the International Sale of Goods shall not apply to these Terms. The parties irrevocably agree that any dispute,

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controversy, or claim arising out of or relating to the Terms, including any questions regarding its application, interpretation, implementation, or validity, shall be subject to the jurisdiction of the Province of Ontario, and further agree to submit to the jurisdiction of those courts in the Province of Ontario. The parties agree to meet to pursue resolution through negotiation or other appropriate dispute resolution process in Markham, Ontario, Canada. If the dispute is not resolved within a reasonable time, then any and all outstanding issues may be submitted to mediation in accordance with any statutory rules of mediation. If mediation is not successful in resolving the entire dispute within a reasonable time or is unavailable, any outstanding issues will be submitted to final and binding arbitration before a single arbitrator, who will have full authority to neutrally mediate and arbitrate the dispute, in accordance with the laws of the Province of Ontario. The arbitrator's award will be final, and judgment may be entered upon it by any court having jurisdiction within the Province of Ontario. Wire Bridger reserves the right to seek injunctive relief or enforce its intellectual property rights in any court of competent jurisdiction. Each party will be responsible for their own costs of legal, attorneys, experts or other fees unless prohibited by law. All parties expressly waive the right to act as a class representative or class member, the right to participate in a class action, or the right to consolidate individual actions.

GOVERNING LANGUAGE

The parties expressly wish for these Terms to be written in English. In the case of any inconsistency, discrepancy, or conflict between the English version of these Terms and a translated version in another language, the English version will take precedence.

GENERAL PROVISIONS

We reserve the right to modify our Website, policies, Service Terms, and these Terms at any time. If any provision is found to be invalid, void, or unenforceable, that provision will be considered severable and will not affect the validity or enforceability of the remaining provisions. Headings are inserted for the convenience of the parties and for the purpose of interpreting the Terms. Words in the singular mean and include the plural and vice versa. Words in the masculine mean and include the feminine and vice versa. Words in the neuter mean and include the masculine and feminine and vice versa. Wire Bridger's failure to enforce any provision of these Terms shall not be construed as a waiver of its rights or obligations under these terms and conditions. Furthermore, any waiver by Wire Bridger of a specific provision shall not be considered a continued or additional waiver of that provision or a waiver of any other provision. Notwithstanding any statute or law to the contrary, any claim or cause of action arising from or related to these Terms must be initiated within one year from the date the claim or cause of action arose; or it will be permanently barred.

ENTIRE AGREEMENT

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These Terms represent the entire understanding between you and Wire Bridger and govern your access to and use of the Website and Wire Bridger Services. These Terms supersede any prior or agreements or any other communications, oral or written, between you and Wire Bridger. Wire Bridger may update these Terms at its sole discretion by posting revised terms on this site or its successor and changes take effect upon posting.

OUR CONTACT INFORMATION

Wire Bridger

Email: Info@Wirebridger.com

Telephone: 1 (833) 889-9473

PRIVACY NOTICE

By accessing or using Wirebridger.com or any Wire Bridger Services, you confirm that you are at least 18 years of age or the legal age of majority in your jurisdiction and have read, understood, and agreed to our terms and conditions under the **Terms and Conditions** section and the **Privacy Policy** section, along with any applicable laws and regulations.

COLLECTION AND USE OF YOUR PERSONAL INFORMATION BY WIRE BRIDGER

Types of Personal Information We Collect:

Information You Provide

We collect and store any information you provide to us while using Wire Bridger Services. Please note that opting not to provide certain details may limit your ability to fully utilize our services.

You provide information to us in various ways, including:

- Searching for or purchasing products and services.
- Adding or removing items from your cart or placing orders through Wire Bridger Services.
- Downloading, streaming, viewing, or using content via a device or application.
- Updating Your Account or Profile (including multiple accounts associated with different email addresses or mobile numbers).
- Communicating with us via phone, email, or other methods.
- Completing surveys, info tickets, or contest entries.
- Uploading or streaming content like photos and videos.
- Using Wire Bridger Services or managing Watch Lists, or Wish Lists.
- Participating in discussions or community features.
- Providing and rating product reviews.
- Setting up Reminders or using Product Availability Alerts.

This may result in sharing information such as:

- Personal details (such as name, address, phone number, email address).
- Payment information.
- Age and location details.
- IP address and contact information.
- Uploaded content, including photos and videos.
- Identity documents (such as Driver's Licence, Status Card).
- Financial and credit history information.
- Device log files and configurations.

Automatically Collected Information

We gather and store information about your interactions with Wire Bridger Services, including your activities with content and services. Utilizing technologies like cookies and unique identifiers, we collect data when your browser or device interacts with Wire Bridger Services or related content. We also use cookies, device identifiers, and similar technologies to gather browsing and technical information, and we collect and analyze data automatically, such as:

- Internet protocol (IP) addresses.
- Login credentials, email addresses, and passwords.
- Device location, content interactions, and usage metrics.
- Streaming and download details, including network quality.
- Purchase history and browsing activity (such as URL clickstreams, page interaction).
- Technical data like device settings, time zones, and error logs.
- Images or videos captured in stores utilizing Wire Bridger Services.

Information from Other Sources

We may also receive additional information from external and third-party sources, which help us improve your experience and streamline services, such as:

- Updated delivery details from Shipping Carriers or third parties.
- Account and purchase details from partner merchants.
- Data from credit bureaus for fraud prevention and credit services.
- Interactions with subsidiary products and services.
- Search results, sponsored links, and other third-party content.

Information You Can Access

You can view and manage information like:

- Recent order statuses and complete order history.
- Personal details (such as name, email, password, address book).
- Payment settings (such as payment information, Credit Voucher balances).

- Email notifications and preferences (such as alerts, newsletters).
- Recommendations and shopping lists.
- Profiles, reviews, and personalized advertising settings.

PURPOSES FOR PROCESSING YOUR PERSONAL INFORMATION

Product and Service Fulfillment

Your information helps us process and manage orders, deliver products and services, handle payments, and communicate with you about orders, improving the quality of info, websites, services, and offer products, services, and promotions.

Service Enhancement and Issue Resolution

We use your data provided to analyze performance, identify issues, back up our website, for remote info, functionality and restoration purposes, and to improve the usability and effectiveness of Wire Bridger Services.

Personalization and Recommendations

We use your preferences to suggest products, services, and features aligned with your interests and preferences, and customize your experience with Wire Bridger Services.

Legal Compliance

We collect data to meet regulatory requirements such as verifying identity and processing tax-related information and to verify compliance with our Terms.

Communication

We use your personal information to communicate with you about Wire Bridger Services through various channels, including phone, email, and chat.

Conduct and Perform Statistical or Other Analyses

We gather data to perform statistical analysis, track trends, and analyze user behavior and collective characteristics related to energy, usage, service, engineering, warranty, predictive factors, and more.

Advertising

We may use your personal information to show you interest-based ads featuring products, services, and features that may appeal to you. However, we do not use identifiable personal data for ad targeting.

Fraud Prevention and Risk Management

Information is collected and used to detect and mitigate fraud and abuse, ensuring the security of customers, Wire Bridger, and others. Credit risk assessments are also conducted as necessary.

Consent-Based Uses

For purposes not covered above, we will request your explicit consent before processing your personal information.

Use of Cookies and Identifiers

We employ cookies and other technologies to recognize your browser or device and enhance Wire Bridger Services.

Sharing Your Personal Information

Customer data is integral to our business, and we do not sell it. Personal information is shared only as outlined below or with subsidiaries under Wire Bridger's control that adhere to this Privacy Notice or equivalent privacy standards.

TRANSACTIONS INVOLVING THIRD PARTIES

Third-Party Services and Products

Wire Bridger Services may include products, applications, or services from third parties. For example, you may purchase products from third-party sellers through our platform, or download third-party applications from our website. Additionally, we may offer services or products in partnership with third-party businesses. When a third party is involved, it will be apparent, and we may share relevant customer information with the third party for the purpose of completing the transaction.

Third-Party Providers

We engage third-party providers to perform essential functions on our behalf, such as fulfilling orders, delivering packages, sending emails, analyzing data, marketing, processing payments, credit approval, financing options, managing credit risk, and providing customer service. These providers will have access to personal information necessary to perform their tasks but are prohibited from using it for other purposes.

Business Transfers

As part of business strategy, we may buy or sell businesses or services. Customer information is often included in these transactions, remaining subject to the existing Privacy Notice unless consent is obtained. In the unlikely event of a full acquisition of Wire Bridger or its assets, customer data would be transferred as an asset.

Protection of Wire Bridger and Others

We may disclose personal information to comply with legal obligations, enforce our Terms, or protect Wire Bridger, its users, or others from fraud or harm. This includes sharing data with organizations for fraud prevention and credit risk management.

If personal information is required to be shared beyond these circumstances, you will be notified and provided an option to decline.

Cross-Border Transfers

When transferring personal information outside of your province, territory, or Canada, we ensure compliance with this Privacy Notice and applicable data protection laws.

Security of Your Information

We prioritize the security and privacy of your personal information by implementing robust systems and procedures:

- **Encryption** We use encryption protocols and software to safeguard your data during transmission.
- **PCI Compliance** We adhere to the Payment Card Industry Data Security Standard (PCI DSS) for credit card data handling.
- **Safeguards** Our measures include physical, electronic, and procedural protections. For example, we may request proof of identity before sharing personal information.
- **Help Feature** Most browsers and devices provide options to manage cookies and identifiers, such as preventing their acceptance, receiving notifications when a new cookie is set, or blocking them entirely. However, since cookies and identifiers enable key features of Wire Bridger Services, we recommend keeping them enabled, and blocking or rejecting cookies may prevent you from adding items to your shopping cart, completing checkout, or accessing services that require your login.
- **Your Role** Protect your account by using unique passwords and logging out of shared devices.

ADVERTISING PRACTICES

Third-Party Advertisers and Links

Wire Bridger Services may feature third-party ads and links to external sites or apps. These advertisers may collect information about your interactions for ad targeting. For more details, refer to our Interest-Based Ads policy.

Ad Services

We may share anonymized advertising identifiers (such as cookies) with third-party advertisers to display relevant Wire Bridger ads and measure their performance. While we don't share identifiable customer actions like purchases, we may share aggregated data for better ad targeting.

Access to Your Information

You can access and update your personal information, including your name, address, phone number, email address and payment methods through the "Your Account" section.

YOUR CHOICES

You may have control over how your information is collected and used depending on your data choices and province of residence:

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- **Providing Information** You may limit the data shared, but it may restrict access to certain services.
- **Updating Information** You may update details in your account settings, however, prior versions may be retained for records. You may have the right to request access to, correction of, or deletion of your personal data as permitted by applicable law. To make such a request, please contact Wire Bridger Customer Service at info@Wirebridger.com.
- **Communications Preferences** You may adjust your email or notification preferences in your account or app settings.
- **Advertising Preferences** You may modify your settings to opt-out of interest-based ads.
- **Cookies** You may use browser settings to manage cookies; and disabling them may limit some features.
- **Browsing Without Linking Accounts** To browse our website without associating your browsing history with your account, simply log out of your account and block cookies in your browser.
- **Consent Withdrawal** You may withdraw consent for specific data processing at any time. If you have provided consent for us to process your personal information for a specific purpose, you may withdraw your consent at any time, and we will cease processing your data for that purpose.
- **Opt-Out** You may opt out of certain data usage types by adjusting your settings on the relevant Wire Bridger website, device, or application. Most devices allow you to modify device permissions through the settings menu. Please contact your mobile service provider or device manufacturer.

ABOUT COOKIES

We use cookies, pixels, and other similar technologies (collectively referred to as "Cookies") to recognize your browser or device, understand your preferences, and deliver essential features and services. Additionally, Cookies are used for the following purposes:

- **User Recognition** Identifying you when you sign in to our services to provide product recommendations, personalized content, and other customized features.
- **Preference Management** Storing your specified preferences, such as interest-based ad settings, which can be managed through your account.
- **Shopping Basket Tracking** Keeping track of items added to your shopping cart.
- **Research and Diagnostics** Conducting analysis to improve our content, products, and services.
- **Fraud Prevention and Security** Detecting and preventing fraudulent activity and enhancing website security.
- **Relevant Content Delivery** Delivering ads and content tailored to your interests on our sites and third-party platforms.
- **Performance Reporting** Measuring and analyzing the effectiveness of our services.

Cookies are essential for using some features of our services. For example, if you block or reject cookies, you may be unable to add items to your shopping cart, proceed to checkout, or use features requiring sign-in.

Third-Party Cookies

Approved third parties may also set cookies when you interact with our services. These third parties include search engines, analytics providers, social media networks, and advertising companies. They use cookies to deliver content (including ads) relevant to your interests, measure ad effectiveness, and perform services on our behalf.

Managing Cookies

You may be able to manage cookies through your browser settings. Most browsers have a "Help" feature explaining how to:

- Prevent your browser from accepting new cookies.
- Receive notifications when a new cookie is set.
- Block cookies entirely.
- Adjust cookie expiration settings.

If you block all cookies, neither we nor third parties will be able to transfer cookies to your browser. However, this may require manual adjustments to your preferences each time you visit our site, and some features or services may not function properly.

TERMS AND CONDITIONS, NOTICES, AND REVISIONS

By using Wire Bridger Services, you agree that your use and any disputes regarding privacy are subject to this Privacy Notice and our Terms and Conditions, which include limitations on damages, resolution of disputes, and the application of the laws in the Province of Ontario. As our business evolves, our Privacy Notice may also change. Please visit our website regularly to review updates. Unless stated otherwise, the current version of our Privacy Notice applies to all information we have about you and your account. However, we will not materially change our policies or practices in a way that makes them less protective of customer information collected in the past without obtaining consent from affected customers.

REQUESTS AND CONCERNS

In accordance with applicable laws, you have the right to request access to, correction of, or deletion of your personal data. Please note that certain services may be limited depending on your location and preferences. If you have any requests or privacy-related concerns, please reach out to Wire Bridger Customer Care at info@Wirebridger.com with a detailed description, and we will make every effort to resolve your concerns promptly and within 2 business days.